

**IMPORTANT:**

# Reporting Changes May Help You Afford Coverage



Current *Washington Healthplanfinder* enrollees are experiencing life changes as a result of COVID-19, including loss of income. Reporting changes may qualify individuals for additional financial help.



washington  
**healthplanfinder**

click. compare. covered.

## How to Report a Change Online Through *Washington Healthplanfinder*

1

ACCESS  
WASHINGTON  
HEALTHPLANFINDER

Go to  
[www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)

2

NAVIGATE TO  
SIGN IN

On the top right-hand corner,  
click "Sign In"



3

ENTER YOUR  
INFORMATION

Enter your user ID and  
password in the empty  
fields

4

SELECT REPORT  
A CHANGE

From Account Home "Quick  
Links", select "Report a  
change"



5

REPORT YOUR  
CHANGES

From "Report your changes",  
select "Yes" on which  
circumstance has changed

**Example:** "My household income  
has changed by \$150 or more, and  
is expected to last for at least 2  
consecutive months."



6

SUBMIT  
APPLICATION

Update application, e-sign  
and SUBMIT

**Note:** make sure to  
finish the application by  
electronically signing and  
submitting it to apply the  
reported changes.

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## How to Report a Change From Your Mobile Device Using WAPlanfinder App

1

Download app  
via App Store  
or Google Play



2

Search  
WAPlanfinder  
and install app



3

Select **Sign In**  
enter your user  
ID and password



4

From  
**Application  
Change** select  
**Report a change**



5

**Report Change**

6

**E-sign and submit**

- More information on how to report changes be found on [wahealthplanfinder.org](http://wahealthplanfinder.org) and select the *Report a Change* button.
- More information about qualifying events that should be reported can be found on [wahealthplanfinder.org](http://wahealthplanfinder.org) and select the *Apply Now* button.

## Assistance is available

# WAPlanfinder

COVERAGE INFO ON THE GO

USE OUR MOBILE APP TO FIND HELP IN YOUR COMMUNITY



To find an Enrollment Center, Broker, or Navigator near you or for more information about your coverage available online [at wahealthplanfinder.org/find-expert-advice.html](http://wahealthplanfinder.org/find-expert-advice.html).

Contact our Customer Support Center at **1-855-923-4633** : **TTY/TDD 1-855-627-9604** .  
(Due to high call volume, please be patient as we answer calls in the order we receive them.)

[wahealthplanfinder.org](http://wahealthplanfinder.org) **1-855-WAFINDER** **1-855-923-4633**